



Social Worker Aide

Job Title:	Social Worker Aide
FSLA Classification:	Non-Exempt
Department:	Social Work
Supervisor:	Social Work Manager

Job Summary

Under the direction of the Social Work Manager, the Social Worker Aide is responsible for assisting the direct social work case management team (MSW's) in providing services to our participants.

Job Specific Duties

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Duties include, but are not limited to:

- In conjunction with the IDT, may meet with family members and others. Coordinate ongoing family meetings, as needed.
- Assist MSW and Social Work Assistants with monthly and ongoing eligibility verification and coverage restoration.
- Provide ongoing support in case management and advocacy as required.
- Assist Participants with finding resources in the community as well as services Fresno PACE utilizes.
- Maintain current, written case management records, including ongoing documentation of services provided, and participant's expressed wishes.
- Assist MSW and Social Work Assistants as liaison between the participant and other agencies such as Department of Aging, Social Security Administration, Medicaid, etc.
- Assist with ongoing financial eligibility for participants, including recertification as needed.
- Maintain confidentiality of participant information.

Non-Essential Job Functions

- Attend and participate in all staff meetings, in-services, projects, and committees as assigned.
- Adhere to and support the center's policies, practices, and procedures.



- Accept assigned duties in a cooperative manner; and perform all other related duties as assigned.
- Be flexible in schedule of hours worked.
- May require use of personal vehicle.

Working Conditions

The working conditions and physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Ability to access all areas of the center throughout the workday.
- Ability to lift up to 35 pounds occasionally, 15 pounds frequently, and 7 pounds constantly; required to obtain assistance of another qualified employee when attempting to lift or transfer objects over 25 pounds.
- Requires constant hand grasp and finger dexterity; frequent sitting, standing, walking and repetitive leg and arm movements, occasional bending, reaching forward and overhead; squatting and kneeling.
- Ability to communicate verbally with an excellent comprehension of the English language.
- Work is generally performed in an indoor, well-lighted, well-ventilated, heated, and air-conditioned environment.

Experience

- Preferred one (1) year of documented experience in working with a frail or elderly population required.
- Prefer experience in a community-based setting or geriatric program.

Knowledge, Skills and Abilities

- Interest in the risk-based long-term care program to serve frail elderly in a community-based setting.
- Experience and thorough knowledge of social service principles and practices.
- Knowledge of psychosocial, behavioral, and family needs of the elderly population.
- Knowledge of financing mechanisms such as Medicare, Medicaid, and Prospective Payment Systems.
- Knowledge of the local and social service delivery systems and aging network.
- Proven ability to work in an interdisciplinary team.
- Ability to work effectively and harmoniously with the staff, the elderly, and providers of services, public, and private agencies.
- Energetic, dependable, resourceful, and flexible.



- Effective oral and written communication skills.
- Computer skills required.

Education and Certification

- High School Diploma or Equivalent
- CPR certification.
- Valid California driver's license.
- Is medically cleared for communicable diseases and has all immunizations up-to-date before engaging in direct participant contact.